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BANK RETURN CHECK FEE: A \$15 fee will be added for all checks returned unpaid by the bank. To satisfy the debt, payment must be made in cash or by certified check and must include the \$15 returned check fee. We may resubmit your check electronically.

ENVIRONMENTAL FEES: These are mandated by other governmental agencies relating to environmental quality compliance.

TURN OFF FEE: When the city turns off or attempts to turn off water service due to non-payment of a past due amount, the user is assessed a \$15 penalty fee whether or not the City is physically able to turn off the Service. The charge for after hours turn on is \$67.

LATE CHARGES: A \$5 per account late charge will be assessed to all utility customers with a past due balance at the time of regular billing. Utility customers will be notified on the first occurrence of delinquency that a \$5 late fee will be assessed on any unpaid balance if future payments are not received by the due date shown on the statement.

High Water Pressure

As the water pressure to your home or business may fluctuate throughout the day, it is recommended that you have a pressure reducing valve (PRV) installed on your plumbing near the water meter. This will help protect the plumbing in your building from failing, when the pressure gets high.

Below is your water usage for this year compared to last year.

MONTHLY WATER USAGE - THOUSANDS OF GALLONS

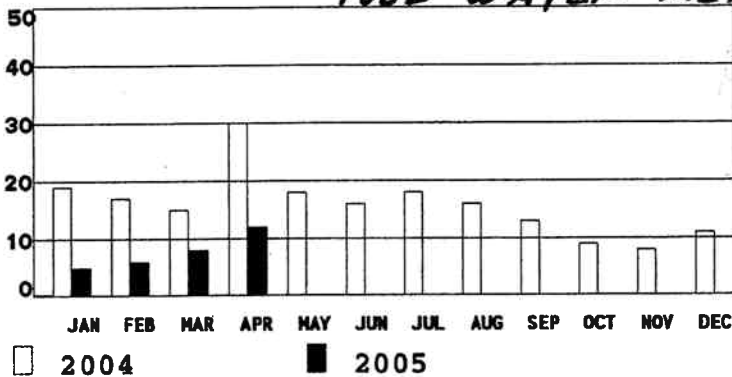
MONTH	04-USE	05-USE
JAN	19	5
FEB	17	6
MAR	15	8
APR	30	12
MAY	18	
JUN	16	
JUL	18	
AUG	16	
SEP	13	
OCT	9	
NOV	8	
DEC	11	

YEAR-TO-DATE USAGE - THOUSANDS OF GALLONS

MONTH	04-USE	05-USE
JAN	19	5
FEB	36	11
MAR	51	19
APR	81	31
MAY	99	
JUN	115	
JUL	133	
AUG	149	
SEP	162	
OCT	171	
NOV	179	
DEC	190	

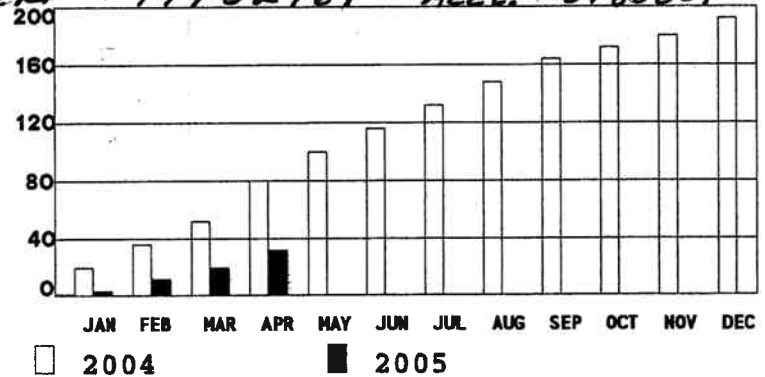
MONTHLY USAGE COMPARISON

POOL WATER METER #97462769



Y-T-D USAGE COMPARISON

Acct. #8486601



FRM01A 09/02

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TO DISPUTE: Any charges on this statement, a request for a hearing must be made to the Customer Service Director or designee and must be received no later than 45 days after the delinquent date of the disputed statement. Once the dispute has been acknowledged, payment of the disputed charge is not required until a determination is made.

TRANSFERS: Any prior balance on a finalized account still outstanding 20 days past the delinquent date may be transferred to the new account if not paid in full. This transferred amount can be used as justification for disconnection for non-payment on the new account. If the delinquent amount has not been transferred and remains unpaid, service can be denied to any City of Scottsdale account.

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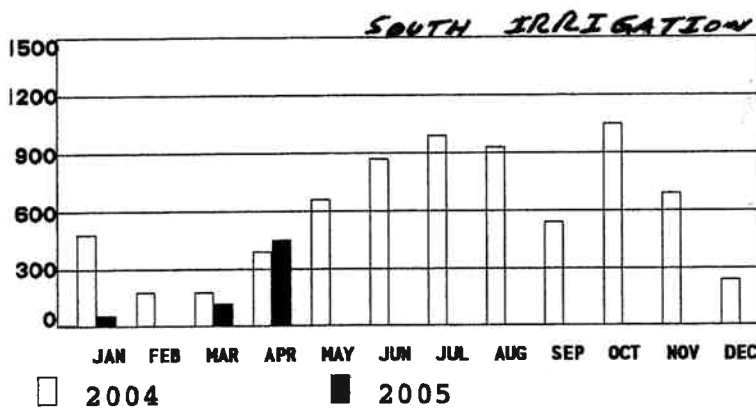
MONTHLY WATER USAGE - THOUSANDS OF GALLONS

MONTH	04-USE	05-USE
JAN	465	62
FEB	186	
MAR	184	112
APR	388	440
MAY	664	
JUN	863	
JUL	977	
AUG	925	
SEP	532	
OCT	1064	
NOV	690	
DEC	237	

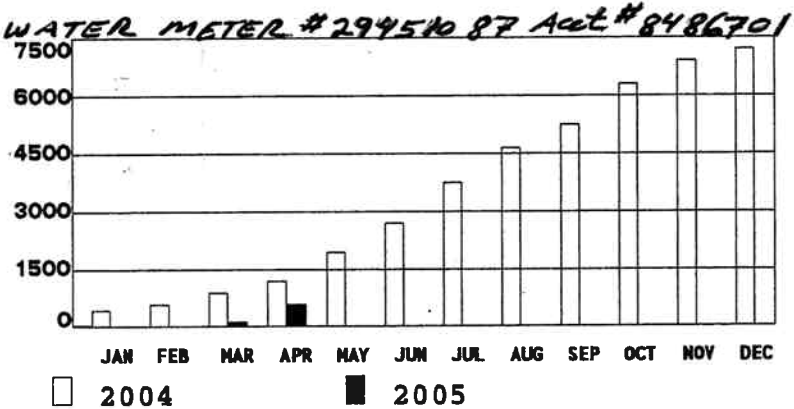
YEAR-TO-DATE USAGE - THOUSANDS OF GALLONS

MONTH	04-USE	05-USE
JAN	465	62
FEB	651	62
MAR	835	174
APR	1223	614
MAY	1887	
JUN	2750	
JUL	3727	
AUG	4652	
SEP	5184	
OCT	6248	
NOV	6938	
DEC	7175	

MONTHLY USAGE COMPARISON



Y-T-D USAGE COMPARISON



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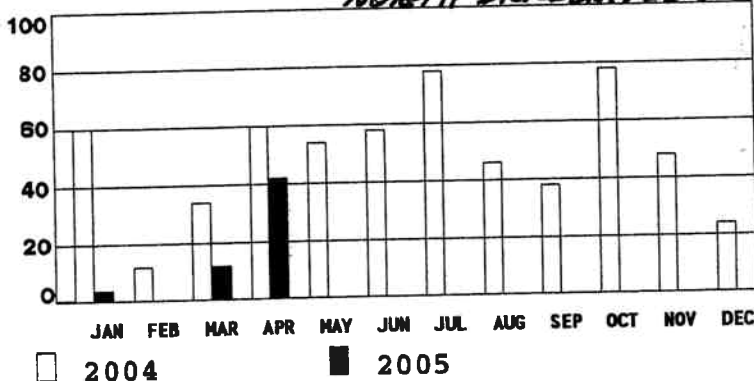
MONTH	04-USE	05-USE
JAN	60	4
FEB	11	
MAR	34	11
APR	59	42
MAY	53	
JUN	57	
JUL	78	
AUG	46	
SEP	38	
OCT	78	
NOV	47	
DEC	23	

YEAR-TO-DATE USAGE - THOUSANDS OF GALLONS

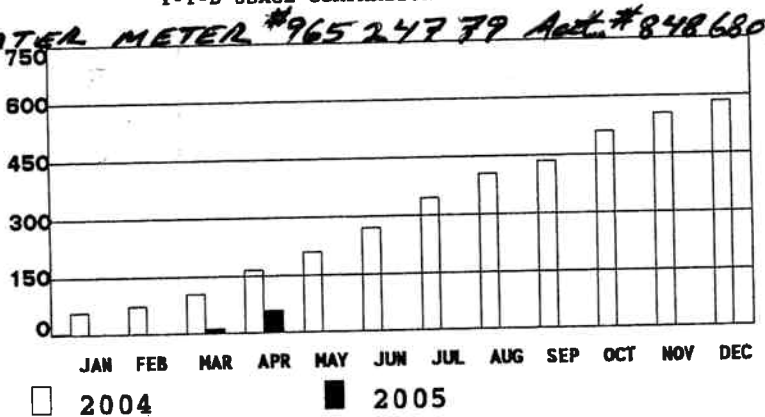
MONTH	04-USE	05-USE
JAN	60	4
FEB	71	4
MAR	105	15
APR	164	57
MAY	217	
JUN	274	
JUL	352	
AUG	398	
SEP	436	
OCT	514	
NOV	561	
DEC	584	

MONTHLY USAGE COMPARISON

NORTH IRRIGATION WATER METER #96524779 Amt. #8486801



Y-T-D USAGE COMPARISON



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