Quick*Connect* ™ Installation Guide

Qwest High-Speed Internet
Advanced Networking / Premium Modem

1 **Identify the components in your installation kit**

- Power Cord
- Yellow Ethernet Cable
- Filters
- Modem
- Gray Phone Cord
- Wall-jack Splitter
- Installation CD
- Wireless Laptop Card
- USB Adapter

If you ordered and received adapters to connect computers to your new wireless network, you will NOT need them at this time. After completing the steps in this installation guide to connect your first computer, then insert the installation CD into computers you want to connect to your wireless network.

2 **Service activation date**

Check the service activation date on the Installation Information sheet that came in your installation kit.

Do not install Qwest High-Speed Internet prior to the listed date and time.

3 **Wall-mounted telephone**

Do you have a wall-mounted telephone on the same line (same telephone number) as your Qwest High-Speed Internet service? If so, the wall-mounted telephone may interfere with your Internet service. You can continue this installation, but you must disconnect the wall-mounted telephone until you install a wall-mount filter.

- To disconnect the wall phone, lift up and pull out. Unplug the wall-mounted telephone.
- Complete steps 4 - 11 in this guide to get online.
- Go online to http://www.qwest.com/internethelp/wallmount for information about receiving a complimentary wall-mount filter.
- The wall-mount filter will come with instructions for connecting the wall-mount filter to the wall jack and reconnecting your wall-mounted telephone.

4 **Install your filters**

Filters separate the voice and high-speed Interrnet signals so you can talk on the phone and be online at the same time.

Important: All filters must be connected before setting up your modem. Filters will:
- Ensure the best Internet connection possible
- Prevent static on your telephone

For each telephone or telephone device that is on the same line (same telephone number) as your Qwest High-Speed Internet service, find the telephone wall jack and complete steps A and B.

Note: If you do not have a telephone line for any of the devices below, you can skip step 4.

Devices could include:
- Telephones
- Answering machine
- Caller ID box
- Fax machine
- Satellite TV receiver
- TiVo box
- Dial-up modem
- Automatic water meter

Telephone Wall Jack — A Filter — B — Telephone (or telephone device)
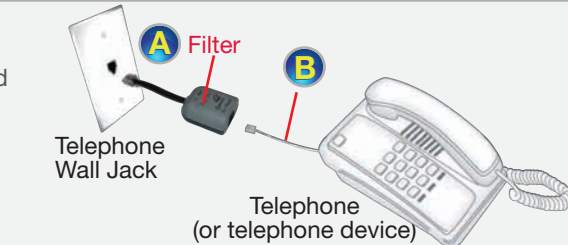
A Plug a filter into the wall jack.

B Plug the telephone cord into the filter.

Test the telephone (or the device) to ensure it's working properly.
Repeat steps A and B for all telephone devices that are on the same line (same telephone number) as your Qwest High-Speed Internet service.

Not enough filters?
You must disconnect any device that does not have a filter until you get more filters in order to complete the installation of your broadband service. To order more filters, call Qwest sales:
1 800-244-1111 (Residential)
1 800-603-6000 (Small Business)

5 **Connect the power cord**

And check that the On/Off switch on the back of the modem is set to "On."

Modem

Wait for the power light on the modem to turn solid green (about one minute).

The DSL light on the modem will begin blinking.

6 **Connect the gray phone cord**

A Find the telephone wall jack that is nearest your computer.

B If you plugged a filter into this jack, unplug the filter. Plug the wall-jack splitter that came in the installation kit into the wall jack.

C Plug one end of the gray phone cord that came in the installation kit into the jack labeled "**DSL/HPNA**" on the wall-jack splitter.

D Plug the other end of the gray phone cord into the jack labeled "**Line**" on the modem.

C "DSL/HPNA"
A
B Wall-jack Splitter
D "Line"
Gray Phone Cord
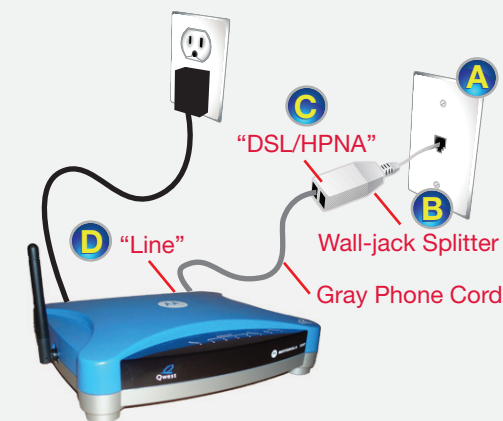
- The DSL light on the modem should turn solid green within about one minute
- If the DSL light on the modem turns solid green, then go to step 7
- You can disregard the Internet light at this time
- If the DSL light on the modem does not turn solid green, then repeat step 6 using a different telephone wall jack
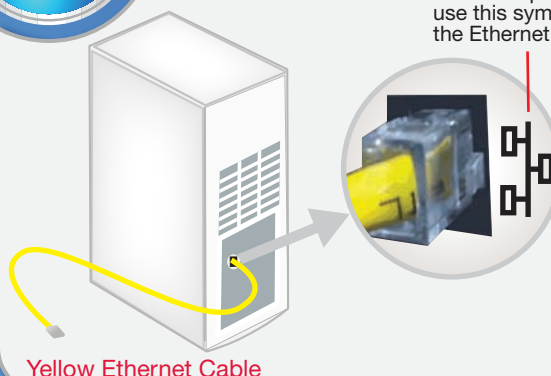
7 **Connect a telephone (optional)**

7 "Phone"

Telephone or telephone device

8 **Connect one end of the yellow Ethernet cable to your computer**

Most computers will use this symbol for the Ethernet port

Yellow Ethernet Cable

9 **Connect the yellow Ethernet cable to the modem**

Connect the other end of the yellow Ethernet cable to any one of the four ports labeled "**Ethernet**" on the modem. The Ethernet light on the modem should turn green and may flicker.

9 "Ethernet"
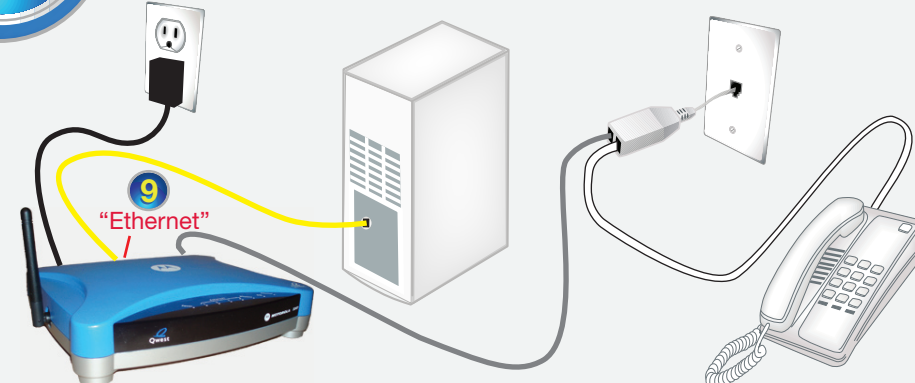
10 **Insert the Installation CD**

Insert the blue (or orange) installation CD into your computer and follow the on-screen instructions.

If the blue Quick*Connect* Installation CD does not automatically start, try the following.

On a Windows PC:
- Open My Computer
- Double-click on Quick*Connect* (which should launch the setup.exe application)

On a Mac:
- Double-click on the Quick*Connect* icon on your desktop
- Double-click on "Start"

11 **Do you have a security alarm system?**

If you have a security alarm system that can automatically contact your security company using the same telephone line (same telephone number) as your Qwest High-Speed Internet service, then you must check that your alarm system is working properly.

Call your alarm company and tell them you have installed DSL high-speed Internet service on the same line as your alarm system.

12 **Turn on wireless**

Your modem was shipped with wireless features turned off. If you want to use your modem for a wireless connection, follow these instructions to turn on wireless.

A Using the computer you connected to the modem, open your Internet browser (for example, open Internet Explorer).

B Type in http://192.168.0.1 and press "Enter."

C You should see the modem's configuration Web page. Click on "Wireless" on the left side of the page.

D You should see the modem's "Wireless" Web page. Click the check box to "Enable Wireless."

E Write the "Wireless ID (**SSID**)" in the box below. You will need it later when you set up other computers to work with your wireless network.
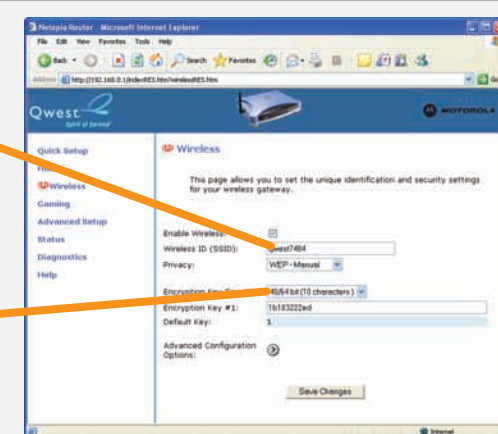
F In the "Privacy" drop-down list, select "WEP - Manual."

G For "Encryption Key Size #1", select "40/64 bit (10 characters)."

H Write the "**Encryption Key #1**" into this box.

I Click the "Save Changes" button.

J Click the "Yes" button to restart your router and wait for the modem's configuration page to reappear.

13 **Set up computers to work with your wireless network**

Note: To set up wireless on a computer that is already connected to the modem using a cable, first disconnect the cable.

Using a Qwest wireless card or USB adapter
Insert the Quick*Connect* Installation CD into the computer you want to connect and follow the on-screen instructions. The instructions will tell you when to connect the card or USB adapter and when to enter the SSID and Encryption Key you wrote in the boxes in step 12.

Using a computer with its own internal wireless
Use the wireless configuration software in your computer to configure the Network Name (the SSID) and the WEP Encryption Key you wrote in the boxes in step 12.

NEED HELP?
Call 1 888-777-9569

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