

Dear HOA

All 24 units in Building 130 have not had hot water since last Wednesday September 20th 2023. The HOA has been dealing with this "NO HOT WATER" situation according to my calendar for two other times this year. We pay an HOA bill that includes maintenance and repair of the boiler and return of hot water.

The fact that we may have suffered over-pressure event which may have damaged each units gas valve is not the responsibility of the owner to pay for a new gas valve on there furnace. We did not cause the problem to our Buildings Xcel gas valve, installed in 1970, and should not be charged \$698 dollars for something we are not responsible for and did not cause.

The fact that the Outside Xcel Gas meter is defective and needs replacement is the responsibility of the HOA and Xcel energy. Most likely the gas Xcel gas meter has cause this overpressure event and they are ones responsible along with the HOA.

We are already suffering from "No Hot Water" for days and maybe weeks and you people want to charge us for something we did not cause and is a normal expense of the HOA and is their responsibility. We pay our HOA dues to cover such an expense.

How would you like to have your life disrupted by not having "HOT WATER" for days and maybe weeks. First of all it is not healthy for the 24 families living in the building and affects all daily activities from Cleaning dishes to taking Showers and even washing hands.

I hope the Board of directors will move fast on this issue helping this Building 130 get "Hot Water" as fast as possible and not drag there feet. Also please consider not charging the Residents for something they did not cause

On Friday, September 22, 2023 at 05:17:16 PM MDT, Sarah Scilippa <associationandcommunity-mail-system@associationandcommunity.mailer.appfolio.us> wrote:

We thank you for your patience while we figure out the situation with the gas service.

After receiving clarification from Xcel on what is required to get the meter replaced and gas turned back on to the building the Board has approved Lakewood Plumbing to replace the gas valves to the boiler and each unit's furnace (23).

We anticipate this will require Lakewood Plumbing and onsite maintenance to have access to each unit three separate times; once for an inspection, second to replace the valve, and thirdly to turn on the gas once the testing in completed.

This is an unexpected cost for the Association, so be aware there may be an assessment for each unit's gas valve, estimated \$695 per unit. More information will be sent regarding that decision.

Thank you,
Highline Meadows HOA