



If you experience a sewage backup that is not deemed a capacity-related wet weather event by a DPW Inspector, you do not qualify for DPW's Sewage Onsite Support Program.

You may choose to call one of DPW's on-call professional cleaning contractors to hire their services independently. Set up a sewage cleaning appointment with one of the following local contractors:

**Duraforce Cleaning Service, Inc.**

Master of Restoration

Office: 301-877-8070

Email: [Duraforce10@gmail.com](mailto:Duraforce10@gmail.com)

**Fireclean**

A Structure & Contents Cleaning Services Company

Office: 301-417-0124

Email: [laura@fireclean.com](mailto:laura@fireclean.com)

**dmv fire & flood**

24/7 Restoration & Structure Drying Company

Office: 301-591-0959

Email: [info@dmvfireandflood.com](mailto:info@dmvfireandflood.com)

The above listed companies are vetted cleaning professionals that Baltimore City DPW is currently working with. You may wish to contact the Institute of Inspection Cleaning and Restoration Certification (IICRC) for a list of independent cleanup companies organized by zip code. The IICRC also provides other useful guidelines and information on its website: [www.iicrc.org](http://www.iicrc.org) or call them at (844) 464-4272.

**Note: This number is not toll-free.**

Wet weather events are not the only cause of sewage backups. The majority of sewage backups are caused by improper disposal of fats, oils and grease (FOG), wet wipes and other household waste items that do not break down easily and end up clogging pipes. When you dispose of these items in the trash can, instead of the sink or toilet, you can help avoid sewage backups.

**HOW SHOULD YOU DISPOSE OF FATS, OILS AND GREASE?**

- Wipe loose food and grease from dishes before washing them in the sink.
- Scrape food scraps into a garbage can or compost bin.
- Pour all grease and cooking oil into a covered container and dispose of it in the garbage.
- Clean grease with absorbent materials, like paper towels, and then throw the material in the garbage.

**WHAT IS ALLOWED IN THE TOILET?**

- Only Poo, Pee and Toilet Paper.
- Please note "flushable" wipes are not biodegradable. They do not count as paper and should not be placed in the toilet.

**For more information on what you can do to avoid clogged drains, visit DPW's website:**

[publicworks.baltimorecity.gov/sewer-consent-decree](http://publicworks.baltimorecity.gov/sewer-consent-decree)  
and search for Clean Drain Campaign.