

Updates from Clean Water Action: sewage backups

Tuesday, July 19, 2022

Have you experienced a sewage backup in your home? Clean Water Action, Blue Water Baltimore, and the Environmental Integrity Project are circulating this short [survey](#) to learn more about your experience with the City's two assistance programs for households who experience sewage backups. If you've experienced a sewage backup, please take a moment to fill it out; and even if you have not, please share it with people in your networks who have also experienced backups. This is really important information for these environmental groups to communicate to the City Council and DPW as the City evaluates the effectiveness of these two programs and considers expanding / improving them.

If you experience a sewage backup, make sure to report the backup to the Department of Public Works as soon as possible by calling 311 or using the [online portal](#) so DPW can send an inspector to your home to determine the cause of the backup. If wet weather is found to be the cause of the backup, you are eligible for direct cleanup assistance through the [Sewage Onsite Support cleanup program](#) or for reimbursement (only for cleaning and disinfecting costs) up to \$5,000 via the [Expedited Reimbursement Program](#). You can also consider filing a [General Liability Claim](#) for additional cleanup costs and property damage. And please contact Jennifer Kunze of Clean Water Action at jkunze@cleanwater.org to share about your experience.