Sen. Nicole Poore | December 11, 2020



Friends and neighbors,

It has been brought to my attention that your community has experienced issues with door-to-door solicitations, which is of great concern to me, especially during a time when many of you are remaining in your homes for your health and safety.

I wanted to take the time to reach out to you to both inform you of guidelines that salespersons must follow and also offer my support if you observe practices that make you feel unsafe in your homes.

In April, Governor Carney's state of emergency banned door-to-door solicitations; however, this restriction has since been lifted.

Even though solicitation is generally permitted, there are requirements these individuals must follow under state law:

- Door-to-door sales in Delaware may only occur between the hours of 9 a.m. and 8 p.m.
- Salespersons must display a Salesperson Identification Card (except for individuals conducting home sales events or public utility and cable television system operators).

If you observe any salesperson neglecting to follow these requirements, I encourage you to call the non-emergency number for the New Castle County Police Department at (302) 573-2800.

If you observe a salesperson visiting a home without a mask or not maintaining social distance guidelines, I would encourage you to reach out to me or my office. I would be happy to contact those businesses directly to make sure that you do not feel unsafe in your own homes.

Please stay safe this holiday season, and do not hesitate to reach out with questions or concerns.

Nicole Poore Senator, District 12 nicole.poore@delaware.gov (302) 744-4164



