

Homeowners Association 18170 Riggs Rd Norman, Oklahoma 73026

Welcome to Wildfire Estates Homeowners Association,

On behalf of the Wildfire Estates Homeowners Association, the Board of Directors would like to bid you a warm and friendly welcome to your new home. We also would like to give some helpful information to make your transition easier.

Listed below you will find the names of local utility providers and contact numbers or addresses by which to help you get things moving smoothly:

Electric – Oklahoma Electric Cooperative 242 24th Ave N.W. Norman, OK 73069 Phone 405-321-2024 Gas – Oklahoma Natural Gas 422 SE 59th St Oklahoma City, OK 73129 Phone 405-551-6542 Trash Pick-up – Eastside Waste Phone 405-964-3668

Phone Services – AT&T Phone 800-225-5288

Mailbox keys (for those who want to receive you mail through our local mailbox area, located at the main entrance) US Post Office main post office located at 115 East Gray Street Norman, OK Water – Wildfire is proud to be your water utility provider. We operate 3 – 300+ feet deep water wells located in the Gerber aquifer and store the water in our 81,213 gallon capacity "Standpipe" water tower. We are regulated by the Oklahoma Department of Environmental Quality (OKDEQ). They hold us to strict guidelines and compliance testing to keep <u>you</u> assured that the water you consume is safe, tastes good and is of the highest quality.

The monthly fees for water are a flat-rate of \$50.00 with no limit for the amount you use. We simply ask that you use our water with a conservative attitude. There are also Association Dues, but for those who are on the water system, those dues are inclusive in the \$50.00 fee. If you own and operate your own water well, those fees are \$8.50 per month. While this may seem unfair for those who do not utilize our water resources, these fees help with maintenance costs for the mailbox area, as well as administrative costs, office supplies (such as paper, envelopes, postage) used for billing and compliance mailings and other administrative fees.

It would be helpful to us if you would please fill-out the attached communication portion of this letter and return it to us either by US mail or you could simply return it to us via our convenient "Drop-box" located at 18170 Riggs Road (black mailbox by water tower).

You should start receiving monthly statements within 30 days and payment can be made by mail or by our "Drop-box". Our mailing address is 18170 Riggs Rd Norman, OK 73026. Only check or money orders, no cash will be accepted. Payments are due within 30 days of receipt of statements. But keep in mind that you may not see your payment reflected on the next statement if you delay. Accounts that become more than 90 days past due are subject to cut-off. Cut-off fees are \$150.00 and must be paid along with the outstanding balance before water service will be restored.



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We strive to provide this service with excellence and want to serve each association patron with respect and compassion. If you ever find yourself to have a financial hardship situation, please simply call one of us and we will do our best to set up a plan whereby we can work together to help alleviate your needs.

If you have a water supply problem, to report a leak, or have questions concerning water quality, please feel free to contact Mike Cernobyl 405-971-4327. For billing questions or help understanding your statements, please call Di Miller, Treasurer at 405-971-4329.

This area <u>is not</u> inside Norman city limits. If you have a need for law enforcement we urge you to contact the Cleveland County Sheriff by call 911 in an emergency or by contacting the Sheriff's office dispatcher at 405-321-8600. Cleveland County Sheriff's office also operates its own app for apple and android users. You can request extra patrols, report criminal activity, or request officers to check on your residence if you plan on being away on vacation. Just search Cleveland County Sheriff in the app store or google play store.

The Association holds a yearly meeting every September. The date will be announced and a meeting notices will be posted at the mailbox area. Everyone is welcome and encouraged to attend the meetings.

The Association Charter and Bylaws can be found on our website, www.neighborhoodlink.com/wildfire_estates or you may request a copy from a board member.

We want to thank you for your support and again "Welcome" you to your new neighborhood.

Sincerely,

Wildfire Estates HOA Board of Directors



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Please complete the following:

Name:				
Mailing Address:				
City:	State:		Zip code:	
Section #:		Lot #:		
Phone number: Home		Cel	I	
Email address				

NOTE: Phone numbers and email address will be kept completely confidential and used only if necessary to relay urgently needed information (i.e. water outages, leaks, etc.).