



720-547-8600

Dear Quincy Hill HOA Resident,

Welcome to HBS Trash! We are a Colorado based and Colorado owned company that concentrates on this beautiful state only. We believe in community partnership with 5-star personal service and will provide for all your weekly trash and recycle needs. Colorado HOA Communities like yourself, and weekly commercial service properties is our primary focus. We are committed at HBS Trash to be the “Premier Trash Company” in the State of Colorado. We are excited to provide waste collection service to your home and would like to take a quick moment to provide you with some useful information regarding our service to the Quincy Hill community.

We were not originally contracted to begin service this soon; however, we have been asked to start earlier due to the emergency with your previous service provider. Although we are not fully scheduled for this early start, we felt it was in the best interest of your community for HBS to get involved sooner. Your trash will begin getting picked up **weekly on Tuesdays**, beginning **Tuesday, April 7th, 2020**. **Recycling will be picked up every other week starting Tuesday, April 14th, 2020**. We are currently waiting on an order of new carts, when we receive them in mid to late April, we will deliver two 65-gallon carts, one for trash and one with a yellow lid for recycling. Until you receive the new trash and recycle carts, we will empty trash and recycling in the current containers you are using.

On your collection day, please place your carts out by 7:00 am with the handles facing the house to ensure pick up. Please also be sure to leave at least 2 ft of clearance between each cart and surrounding items such as mailboxes, extra bags etc. (you are allowed 3 extra Trash bags per weekly trash pick-up). Please make sure there is at least 4 ft of clearance between your totes and nearby vehicles. If you frequently have more than 3 extra bags of trash, you may purchase an additional cart for \$100 and will own the cart outright.

Large pickups:

Branches and brush must be no longer than 4 ft and tied securely in 24-in diameter bundles. Yard waste such as leaves, and grass clippings must be bagged and can be placed in trash tote. If you have more than 3 extra bags or large items such as furniture, please call at least 1 business day prior to your collection day to schedule pick up. Upon scheduling the removal of large items, we will take payment over the phone. For information on acceptable recycling items, please see our recycling guidelines included with this letter.

The following items are prohibited:

Items prohibited are: dirt, sod, rocks, hazardous waste of any kind, liquids of any kind including paint (unless opened and dried out), flammable materials such as oil, or gas, concrete, hot ashes, remodeling or demolition materials, whole tires, and electronics.



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Holidays & Weather:

If a holiday falls on or prior to your collection day, service will be delayed by 1 day, i.e. the week of Memorial Day 2020, you will receive pick up on Wednesday, May 27th. Our observed holidays: New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day. If we are unable to provide service due to inclement weather, collection will take place the next day following the scheduled collection day, or as soon as weather conditions allow.

*If we are running on a delayed schedule due to weather, we will send an automated phone call to inform you of this. Please call HBS customer service at the number below to supply us with your phone number and email address.

Please note that HBS Trash is beginning service about 1 month ahead of the planned contract schedule but will be doing everything we can to provide you with excellent service. We are excited to be the waste and recycle service provider for your beautiful community and look forward to a long-lasting partnership and new great friends along the way. If you have any questions, please visit our website www.hbstrash.com or call us at 720-547-8600.

Sincerely,

HBS Trash