

New Castle County Ticketing Process

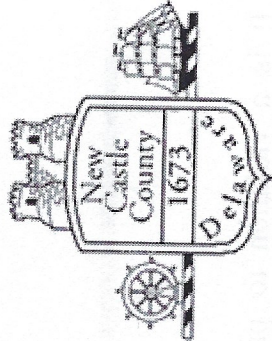
Once a ticket-able property maintenance violation is observed, a Violation Notice along with a photo(s) of the violation(s) is sent to the owner to help them understand the enforcement process.

If upon the officer's next inspection any of the listed violations are found, pictures of the violation will be taken and a \$50 fine will be assessed for each violation. An additional \$50 fine will be assessed for each subsequent failed inspection for which the ticket-able violation(s) remains.

All fines must be paid to New Castle County within 30 days from the date assessed to avoid the fine doubling to \$100 per violation and having the fines collected via the property tax bill.

Tickets can be appealed within ten (10) business days. Appeals can be written and should contain the grounds for not complying as directed. You can also request an in-person hearing. All appeals are presented before the administrative hearing officer.

A \$20 administrative fee will be assessed to cover the cost of the hearing ONLY if the appeal is denied by the administrative hearing officer.



12 Things You Should Know About County Code

COUNCILMAN GEORGE SMILEY
SEVENTH DISTRICT

LOUIS L. REDDING CITY
COUNTY BUILDING

800 N. French Street

Wilmington, DE 19899

Office: (302) 395-8347

Home: (302) 658-3790

Cell: (302) 463-4250

Fax: (302) 395-8385

Email: gsmiley@nccde.org

gsmiley326@verizon.net

Legislative Aide: Tara Finnigan

Office: (302) 395-8367

Email: tfinnigan@nccde.org

Ways to Submit a Code Complaint

Complaints & Code Enforcement
395-5555

OR

Submit Code Enforcement
Complaints Online at:

www.nccde.org/251/complaints

NCC Contact Numbers

Police, Fire, EMS	911
Police Non-emergency	573-2800
Land Use	395-5400
(Permits, Licensing, Zoning)	
Special Services	395-5700
(Parks and Sewers)	
Treasury	323-2600
(Tax & Sewers Bills)	
Dog Licenses	1-877-730-6347
<u>http://www.petdata.com/for-pet-owners/ncc</u>	

1. It is a violation to park a vehicle on residential property if it is in excess of 20ft. OR is in excess of 7ft. wide OR is in excess of 7ft. high OR if it weighs more than 8,000 lbs.

2. It is a violation to park any vehicle or trailer on the grass. They must be parked on a hardened surface.

3. Vehicles and Trailers must be operable and the registration/ tags must be current.

4. Trash and garbage must be in containers with lids.

5. When a dog leaves the owner's property it must be restrained with a leash and proper tags must be displayed.

6. Household items, such as furniture, appliances and TVs stored outside are considered debris and are prohibited.

7. Bush, shrubs and tree trimming is required to prevent encroaching on the sidewalk or right of way.

8. Grass and weeds cannot exceed 8 inches in height.

9. It is important to contact the County Land Use Department before doing any home renovation to see if a permit is required.

10. It is equally important to make sure any contractor you hire is properly licensed and insured before you sign any agreements.

11. Your home and any accessory structures, including sheds and fences, must be maintained in good repair.

12. Always check your DEED RESTRICTIONS for community compliance before installing items such as a fence or swimming pool.