

VERANDAS
August 1, 2019

ELEVATOR STATUS UPDATE

The drive boards came in yesterday afternoon and were installed. Today the field engineer was on site to program the unit with the job specific parameters hoping to turn over a running elevator this afternoon.

However, we received a call from Schindler today stating that while voltage is going into the drive, there is no voltage going into the new boards (which are located inside the drive). Therefore, they are sending the unit back to the repair facility today in an attempt to determine why this is happening.

Unfortunately, we have no further information at this time. Please be assured that we will continue to update you as each communication comes in.