

[Consent Decree](#) • [1st Year Monitoring Plan](#) • [BPD Transparency Page](#)



Consent Decree Implementation Unit

Newsletter

Complaint Intake Policy Changes - Details



Policy 306 - DRAFT Complaint Intake and Classification Process, is now OPEN for public comment. Here's what you need to know:

Required actions for BPD officers regarding public complaints:

Current Policy:

There is no policy currently on the books about how to assist citizens that would like to make a complaint against a police officer.

Draft Policy:

1. All complaints received about BPD member misconduct shall be accepted.
2. During all interactions with a person wishing to make a complaint, member shall ensure their body-worn camera is activated for the duration of the exchange. See [Policy 824, Body-Worn Camera](#).
3. All BPD sworn members shall carry **Unified Complaint Forms** in their BPD vehicles, and shall provide forms to persons upon request.
4. All BPD sworn members shall provide their name and badge number in writing upon request to any person.

5. Upon submitting the Unified Complaint Form, the complainant will receive a copy of their completed form and a CC# as a reference number when inquiring about the status of their complaint.

[See Full Complaint Intake and Classification Process Draft \(Policy 306\)](#)

Comments on this policy will be accepted until November 30th!

Interested in Participating in a Focus Group?



We want to hear from you!

If you'd like to participate in an upcoming focus group on Consent Decree topics, complete the form below. We'll reach out to you when a focus group on the topics you're interested in is scheduled/in the works.

[Complete the Focus Group Form](#)

Give Us Your Feedback



Were the changes to the complaint intake policy included in this email clear & easy to follow?

Yes

Select

No

Select

Important Dates

October 29 - November 26: 906, Traffic Citations Comment Period [[LEAVE FEEDBACK](#)]

October 29 - November 26: 1002, Securing & Interviewing Witnesses Comment Period [[LEAVE FEEDBACK](#)]

October 29 - November 26: 1104, Arrest Warrants Comment Period [[LEAVE FEEDBACK](#)]

October 29 - November 26: 1105, Custodial Interrogations Comment Period [[LEAVE FEEDBACK](#)]

October 29 - November 26: 1108, DUI/DWI Arrest Procedure Comment Period [[LEAVE FEEDBACK](#)]

October 29 - November 26: 1114, Persons in Police Custody Comment Period [[LEAVE FEEDBACK](#)]

October 31- November 30: 306, Complaint Intake and Classification Protocols Comment Period [[LEAVE FEEDBACK](#)]

October 31- November 30: OPR Classification Protocol Comment Period [[LEAVE FEEDBACK](#)]

January 10, 10am-5pm: Quarterly Public Hearing [[LOCATION INFO](#)]

Working Towards Compliance

Stay up-to-date with the Consent Decree Implementation Unit!



Share



Tweet



Share

Baltimore City Police Department | Consent Decree Implementation Unit | 601 E Fayette St,
Baltimore, MD 21202