

RE: Legacy Condos



Davon 1/14/14

To: sjconstinc@mchsi.com

Misti,

I've noted Steve's comments and appreciate the suggestion.

In the Board's transition phase lasting through February 3, I will be working with Cindy on creating a communication system and some form of chain of command. I would hate to see your office or any one person inundated with an excessive number of telephone calls. There has got to be a smarter way to go about taking on the high volume of calls. Stay tuned for a resolution on that one.

As for Mr. Herran's concern, I will need to obtain more info on the matter. We'll need to know whether the item damaged is Legacy Cove property or personal property? The Board will need to implement a consistent system for prioritizing these sorts of issues presented to us. One of the first questions we'll need to ask is whether we have an obligation as an HOA to address the matter (usually outlined in the bylaws). We'll determine the level of urgency for each concern and respond accordingly. That said, I'll take a look at the pole in question as I drive back from work in the next few hours.

Thank you.

Best, Davon

> Date: Mon, 13 Jan 2014 14:42:37 -0600

> From: sjconstinc@mchsi.com

> To: cyberdavon@hotmail.com

> Subject: Legacy Condos

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> Davon,

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> Steve wanted me to send you a quick email to let you know that Loren Herran called today to say that over by the high rise by his unit it looks as though some pole by the mailbox has been hit because the pole is crooked and the reflectors are no longer on the pole. ??? Does the association want us to do something about this?

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> Also--- Steve is thinking that when you take over the association is it possible that you could have it set up that ANY and ALL calls are made to either a certain board member(s) or yourself and if brought to the board that they report it to you and you will in turn report to us those issues that you want fixed.

> As you may know we have received SEVERAL calls regarding snow removal and other issues and most the