



SMARTER WASTE & RECYCLING
BY SOUTHLAND WASTE SYSTEMS



A REPUBLIC SERVICES COMPANY



CITY OF JACKSONVILLE

AUTOMATED COLLECTION

SINGLE STREAM RECYCLING

www.RepublicRollout.com

FREQUENTLY ASKED QUESTIONS



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BY SOUTHLAND WASTE SYSTEMS

A REPUBLIC SERVICES COMPANY

CITY OF JACKSONVILLE

FOR QUESTIONS CALL: (904) 630-CITY (2489)

WWW.REPUBLICROLLOUT.COM

YOUR NEW COLLECTION DAY

RECYCLING IS EVERY OTHER WEEK

JUNE 2012							JULY 2012							AUGUST 2012							SEPTEMBER 2012						
Su	M	T	W	Th	F	Sa	Su	M	T	W	Th	F	Sa	Su	M	T	W	Th	F	Sa	Su	M	T	W	Th	F	Sa
						1	1	2	3	4	5	6	7				1	2	3	4							1
3	4	5	6	7	8	9	8	9	10	11	12	13	14	5	6	7	8	9	10	11	2	3	4	5	6	7	8
10	11	12	13	14	15	16	15	16	17	18	19	20	21	12	13	14	15	16	17	18	9	10	11	12	13	14	15
17	18	19	20	21	22	23	22	23	24	25	26	27	28	19	20	21	22	23	24	25	16	17	18	19	20	21	22
24	25	26	27	28	29	30	29	30	31					26	27	28	29	30	31		23	24	25	26	27	28	29
OCTOBER 2012							NOVEMBER 2012							DECEMBER 2012							JANUARY 2013						
Su	M	T	W	Th	F	Sa	Su	M	T	W	Th	F	Sa	Su	M	T	W	Th	F	Sa	Su	M	T	W	Th	F	Sa
30	1	2	3	4	5	6					1	2	3							1	30	31	1	2	3	4	5
7	8	9	10	11	12	13	4	5	6	7	8	9	10	2	3	4	5	6	7	8	6	7	8	9	10	11	12
14	15	16	17	18	19	20	11	12	13	14	15	16	17	9	10	11	12	13	14	15	13	14	15	16	17	18	19
21	22	23	24	25	26	27	18	19	20	21	22	23	24	16	17	18	19	20	21	22	20	21	22	23	24	25	26
28	29	30	31				25	26	27	28	29	30		23	24	25	26	27	28	29	27	28	29	30	31		
FEBRUARY 2013							MARCH 2013							APRIL 2013							MAY 2013						
Su	M	T	W	Th	F	Sa	Su	M	T	W	Th	F	Sa	Su	M	T	W	Th	F	Sa	Su	M	T	W	Th	F	Sa
						1							1	31	1	2	3	4	5	6							1
3	4	5	6	7	8	9	3	4	5	6	7	8	9	7	8	9	10	11	12	13	5	6	7	8	9	10	11
10	11	12	13	14	15	16	10	11	12	13	14	15	16	14	15	16	17	18	19	20	12	13	14	15	16	17	18
17	18	19	20	21	22	23	17	18	19	20	21	22	23	21	22	23	24	25	26	27	19	20	21	22	23	24	25
24	25	26	27	28			24	25	26	27	28	29	30	28	29	30					26	27	28	29	30	31	

○ GARBAGE DAY

△ RECYCLE & YARD TRASH DAY

□ YARD TRASH DAY



THE CITY'S NEW WASTE & RECYCLING PROGRAM
FOR THE SOUTHLAND COLLECTION AREA

FREQUENTLY ASKED QUESTIONS

1. WHAT KIND OF CARTS WILL I RECEIVE?

Each resident will receive (2) 95-gallon carts. The cart for garbage will have a **BLUE** lid and the cart for recyclables will have a **YELLOW** lid.

2. HOW OFTEN WILL MY GARBAGE, YARD WASTE & RECYCLING BE COLLECTED?

Garbage and yard waste will continue being collected once each week; recycling will be collected once every other week. Your new collection days will be delivered in a packet along with your new cart.

3. CAN I MARK THE CART WITH MY ADDRESS AND/OR NAME?

No, external markings are not allowed. For identification purposes, please make a note of the serial number on the carts.

4. HOW SHOULD MY RECYCLE MATERIALS BE PLACED IN THE NEW CART?

Your recycle materials should be placed in a non-sorted manner inside the cart with the **YELLOW** lid. A full list of acceptable materials will be delivered with your new cart.

5. HOW FAR FROM THE CURB AND OTHER OBSTACLES CAN I PLACE MY CART?

The carts should be placed on the driveway or sidewalk five (5) feet or less from the curb, on the opposite side of the mailbox, away from parked cars and low-hanging tree limbs. The handles should be facing your house and turned away from the street.

6. CAN I USE THE NEW CART BEFORE THE AUTOMATED COLLECTION BEGINS?

No, the automated equipment used to empty the carts is specifically designed to be used with these carts. New collection service begins in your area **June 4, 2012**.

7. DO I STILL NEED TO BAG MY TRASH?

Yes, it is recommended that trash is bagged as you normally have done in the past. Bagging helps keep your cart clean and free of odor; it also reduces the chance of wind blown litter.

8. DO THE AUTOMATED COLLECTION CARTS HAVE ANY OTHER BENEFITS?

Yes, they provide a standardized clean look to the area. In addition, it reduces the chance of pests/rodents getting into your trash.

9. I WOULD LIKE A SMALLER CART. HOWEVER, WHAT IF IT TURNS OUT I NEED A LARGER ONE?

The city has directed Southland Waste to provide the 95-gallon carts. Residents who want a smaller cart will need to contact **(904) 630-CITY** after 60 days of receiving your original cart.

10. MY CART IS DIRTY. CAN I GET A REPLACEMENT?

The housekeeping of the cart is the responsibility of the homeowner. If you bag all your garbage, maintenance is minor. An occasional washing with water and ammonia or disinfectant cleaner will keep your cart from smelling.

(Continued)

Cart delivery begins Late-April on a rolling schedule. New collection method starts June 4, 2012. Your new collection day will be dropped off with your cart.
Any questions call (904) 630-CITY (2489) or visit www.RepublicRollout.com

11. HOW DO I DISPOSE OF MY OLD TRASH CAN?

There will be no charge to remove your old plastic trash can. It is suggested that you use them for your yard waste and leaves. There will be a schedule published for any resident wishing to have their old container removed and recycled.

12. ONE OF THE WHEELS HAS COME OFF MY CART. WHAT SHOULD I DO?

The wheel has a pin which should snap onto the axle. It is possible that it was not pushed in properly at the time of delivery. To reattach the wheel, simply push the wheel back on until you feel it click in place. If you continue to have a problem, please call (904) 630-CITY and Southland Waste will repair or replace the cart.

13. CAN I PUT LEAVES, GRASS OR OTHER YARD WASTE IN THIS NEW TRASH CART?

No, yard waste will continue being collected using the current collection method. Yard waste will be collected once each week.

14. IS THIS CART MINE TO KEEP?

The carts do not belong to the homeowner. Should you move, even within the City, the carts remain at the residence. Any residence with an additional cart will need to contact (904) 630-CITY to have the additional cart re-assigned to your new address.

15. HOW MANY BAGS WILL EACH CART HOLD?

A 95-gallon cart holds approximately eight (8) average filled 13-gallon trash bags.

16. CAN WE PUT MORE BAGS OUT NEXT TO OUR CARTS?

No, all garbage must be placed inside the cart for collection. The lid must be closed.

17. WHAT WILL HAPPEN DURING THE HOLIDAYS WHEN I HAVE EXCESS TRASH?

If all of your trash will not fit into your container you may choose to hold non-perishable refuse (i.e. wrapping paper, boxes and packaging material) until the following week.

18. HOW DO I GET BULK ITEMS (THOSE THAT DON'T FIT IN THE CART I.E. FURNITURE, COUCH, ETC.), TIRES AND APPLIANCES COLLECTED?

These items are collected by calling (904) 630-CITY to schedule collection. You will be informed by the 630-CITY staff member the date of scheduled collection. **Please do not place your discarded material at the curb before 5pm on the day prior to scheduled collection.**

WHAT CAN YOU RECYCLE?



PAPER

Newspapers
Craft paper
Shredded paper
Paper towel cores
Chip board
Phone books
Cardboard boxes
Paperback books
Magazines



PLASTIC

#1 - #7 plastics
Detergent & cleaning containers
Milk jugs & colored jugs
Soda bottles
Water bottles



CANS

Aluminum beverage cans
Steel food containers
Aluminum baking tins
Empty aerosol cans
Aluminum food cans
Clean metallic lids



GLASS

Clear glass
Green glass
Brown glass



ASEPTIC PACKAGING

Milk cartons
Juice boxes
Boxed soups