

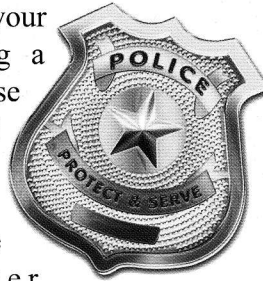
HOW TO USE 911



Dial 911 in an emergency or to report information to the police. If you are not sure, call 911 and let us determine if the situation requires an emergency response. If we determine your call does not meet the emergency guidelines, we will supply you with the telephone number to call the agency that can provide the services needed.

911 is a phone number that is used to get the police to respond to anything that has to do with safety. **It does not have to be an emergency in progress.** For example, you would call 911 to report an auto burglary that was just discovered

but happened a week ago. 911 can be called free of charge from any phone including a cell phone. The dispatcher (the person answering the call) can quickly see where the caller is and can send a police officer to that location even without the caller giving any information about where they are or what is happening. For example, if someone breaks into your home at night and you are afraid to talk out loud for fear that you might be heard, the dispatcher can send a police officer to your residence to check on your welfare without your even saying a word. Please note, cell phone users must give the dispatcher their location.



KNOW YOUR PCR OFFICER

The Police Community Relations (PCR) Unit of the Oklahoma City Police Department is made up of a group of specially trained officers whose focus is presenting information to neighborhood associations, businesses, churches, and other groups. To find your division, look at bit.ly/OCPD_divs

Each division has a PCR officer, listed below:

Hefner Division

MSgt. Bob Skalla

robert.skalla@okc.gov

405-316-5035

Santa Fe Division

MSgt. Steve Brackeen

steve.brackeen@okc.gov

405-316-4806

Springlake Division

MSgt. Erick Huff

erick.huff@okc.gov

405-316-5138

Will Rogers Division

MSgt. Michael Loruse

michael.loruse@okc.gov

405-316-4525

Do not call a police station

to report anything that requires an officer to respond.

Please **do not visit a police station or division**

headquarters to report a

crime. The police stations

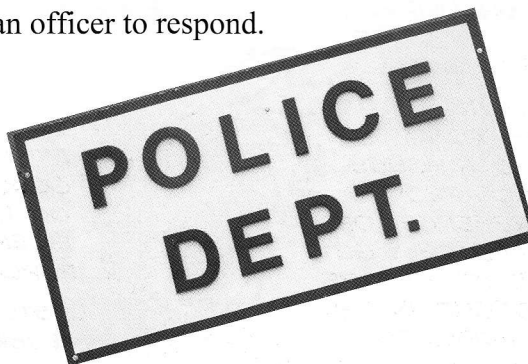
are staffed by support personal.

Police Officers are in the field

so they can efficiently respond

to calls. **911 is the best way to**

reach the police about a crime or suspicious activity.



Some people calling 911 get frustrated when the 911 Call Taker asks more details about an emergency after the basics are given. The frustration comes when the reporting party thinks an officer has not yet been sent to the emergency because they continue to be asked for details about the incident.

The first information you give the 911 call taker is sent by their computer to a dispatcher who dispatches the emergency call over the police radio **as soon as the information is given.** Do not worry when the 911 call taker asks you for more information!