

# MEASURING SUCCESS

**W**ashington Heights is located three miles north of Uptown Charlotte. The boundaries are Brookshire Boulevard, LaSalle Street and Beatties Ford Road. According to the 2006 Quality of Life Study, Neighborhood Statistical Area 23 (Washington Heights) is approximately 275 acres and has 752 housing units with a population of 1,833 residents. The median household income is \$23,750 with an average house value of \$66,546. It is estimated that 35% of the residents own their homes.

## Issues and Challenges

- Resident participation in neighborhood association
- Crime and crime "hot spots"
- Housing rehabilitation and market-rate housing
- Employment opportunities and economic development

## Major Accomplishments

- Received approximately \$3.5 million of infrastructure improvements through the Neighborhood Improvement Project for curb and gutter, storm drainage, sidewalks, and decorative street lighting
- Completion of the Connectivity Project and Beatties Ford Road Widening Project
- Provided 10 new homeownership opportunities by partnering with Bank of America and Habitat for Humanity, which include \$75,000 of upgrades
- Charlotte Area Transit System (CATS) implemented new and improved transit routes and locations
- Received Neighborhood Matching Grant for new neighborhood entrance sign and decorative street lighting
- Completion of Nia Point Apartments: 81 apartment homes
- Received Neighborhood Leadership Training through Neighborhood Symposium, Community University and Advanced Community University

## Current Activities

- Annual Community Empowerment Projects: Passion is Power Festival, Fall Festival in the Park, Neighborhood Clean-ups
- Call and Send Program: A program, sponsored by Solid Waste Services, that allows residents to call for bulky item pick-up in addition to normal service delivery

## Steps toward Graduation

The next steps toward graduation for Washington Heights are to promote community empowerment, create new homeownership opportunities and strengthen the neighborhood association through capacity building.

## GRADUATION CRITERIA

### Quality of life Trend Data - NSA 23

**2004 CHALLENGED**

**2006 CHALLENGED**



**72% Plan Completed**

**59% Effective  
Neighborhood  
Organization\***

### 2006 WASHINGTON HEIGHTS STATISTICS Challenged

<b>Public Safety</b>	
Crime Change	-24.9%
<b>Housing</b>	
Construction	21
Rehabilitation	3
Enforcement (Housing code compliances)	19
<b>Appearance</b>	
Enforcement (Nuisance code compliances)	252
Rehabilitation	0
Bulky Items Pickups	664
<b>Economic Development</b>	
Loans/Grants	1
Workforce Development Training	6
Participants	
<b>Capacity Building</b>	
Trainings	2
Initiatives (Neighborhood project)	3

\*Effective neighborhood organization score is based on initial assessment.