WELCOME TO YORK COUNTY NATURAL GAS AUTHORITY

Location Information

Main Office

979 W. Main Street Rock Hill, South Carolina

Hours: 8:30 - 5:00 Monday thru Friday

Phone: 1.866.578.4427 Website: www.ycnga.com



P.O. Box 11907 Rock Hill, SC 29731-1907



YORK COUNTY

NATURAL

Payment Centers

Town of Blacksburg 105 S. Shelby Street Blacksburg, South Carolina Phone: 864.839.2332 T. E. Jones Furniture 17 E. Madison Street York, South Carolina Phone: 803.684.9296 Clover Auto Parts 301 S. Main Street Clover, South Carolina Phone: 803.222.3626

Account Management Services

- E-Pay: Pay your bill, view account history
- E-Bill Notification: Receive an e-mail with your billing summary information
- Paperless Bills: Use the online system to retrieve your bill, no bill is mailed
- IVR: Interactive Voice Response system makes it easy to pay by phone with a credit card
- Bank Draft: Auto deduct your gas bill each month from your checking account

6 Ways to Pay

- 1. Online at www.ycnga.com
- 2. Bank Draft
- 3. Night Deposit (main office only)



- 4. Phone on the IVR System: 1.866.578.4427
- 5. Mail (return envelope is included with billing)
- 6. In person at Main Office or Payment Center

Visit Our Showroom

Our showroom is located in our Main Office at 979 W. Main Street in Rock Hill.



We have an assortment of water heaters, gas grills, fireplaces, logs, space heaters and outdoor lights on display. Our knowledgeable sales staff will be happy to assist you in selecting the gas appliance to meet your needs. Visit our showroom or call us at 1.866.578.4427 for more information.

Get the Lowest Residential Gas Rate

Preferred Residential Rate

The Preferred Residential Rate is first and foremost to reward customers who use natural gas on a year-round basis. The Preferred Residential Rate is 10% lower than the General Residential Rate. To qualify for this rate a residential customer must:

- 1. Have at least one natural gas appliance that uses natural gas year-round (examples include clothes dryer, water heater, stove, grill, or gas light).
- 2. Use a minimum consumption of 9 therms per billing period. If the consumption falls below 9 therms, the customer will be billed for the minimum consumption of 9 therms that month. If a customer has zero consumption during any billing cycle the customer will be taken off of the Preferred Residential Rate.

General Residential Rate

Available to all residential customers for all uses.

For those customers who do not qualify for the Preferred Residential Rate, you can save 10% on your gas bill by installing a year-round natural gas appliance.

Please call Customer Service at 1.866.578.4427 if you have any questions about our rates.









York County Natural Gas Authority offers rebates for converting to natural gas appliances or replacing existing natural gas appliances.

	Furnace	Water Heater	Dryer	Range	Space Heater
Conversion	\$400.00	\$400.00	\$75.00	\$50.00	\$75.00
Replacement	\$100.00	\$100.00	\$50.00	\$50.00	N/A

Rebates are subject to change or expire without notice.



