

code violations

The City understands that code violations are a major concern for neighborhoods. When you report a code violation to us, an inspector goes to the address you gave us to check your complaint. If there is a code violation, the inspector issues a notice to correct the problem within a specified time.

Sometimes a courtesy notice is the first step. Other times official legal notice is posted. We take enforcement action if the problem isn't corrected on the inspector's next visit.

enforcement

Enforcement action the City can take varies. Inspectors write tickets for violations such as yard parking. In other cases, such as overgrown lots and junk, the City can clean up the location itself then bill the property owner for the work. Inoperative vehicles on private property or cars abandoned in the street can be towed away.

confidentiality

All problems reported to the Action Center are confidential. The City is the complaining party – not you or your neighborhood. You don't have to give us a name or phone number. We request this information so we can contact you with a follow-up, but you're not required to give it to us.

Speakers are available to talk to your neighborhood association or civic group about topics ranging from the Action Center to zoning.

Call **297-2535** to schedule a City speaker for your group!

Helpful Telephone Numbers

Alarm Permits	297-1109
Arson Hotline	232-7766
Drug/Gang Hotline	232-6272
Garage Sale Permits	297-2606
Trash/Bulky Waste Inquiries	297-2833
Pothole Hotline	631-1111
Utility Billing	297-2833
Water/Sewer Emergency	297-3334

The City of Oklahoma City

Public Information & Marketing
11/06

partner with
the City
to clean up
your
neighborhood



oklahoma city

action center

297-2535

have a
question?

a code
violation to
report?

Call
the **Action Center** – the
City's 'one-stop shop' for information and service.

Call one number – **297-2535** – for help with any
City service... or to find out almost anything you
need to know about your City government.

If you're reporting a code violation, you don't
need to know which City department does what
– just tell us the street address, and we'll take it
from there. In fact, we can even help with non-
City concerns by referring you to the appropriate
agency or County, State or Federal office.

During the work week, Action Center
representatives talk to you personally – no voice
mail or phone menus. After hours you can leave
a recorded message or send an email with a
description of the problem and the address.

However you contact us, we get your request to the
proper City department right away. Our computer
system helps us track requests and follow up on
them until they're resolved.

It's easy to contact the Action Center by phone,
web, email, in person or by mail.

297-2535

Fax: 297-2579
www.okc.gov

City Hall
200 N. Walker, 2nd Floor
Oklahoma City, OK 73102

common code violations

High grass and weeds: Grass and weeds taller than 12 inches are a code violation except in 'AA' zoned rural property. After giving proper notice, the City can mow high weeds and bill the owner for the cost – plus a steep administrative fee.

Municipal Code Chapter 35, Section 63

Dilapidated or unsecured vacant structures: If the property owner doesn't fix the problem, City staff can get permission from City Council to go so far as demolishing the building. The legal steps involved in getting a property declared dilapidated can take several months, but we will follow through.

Municipal Code Chapter 24, Section 26

Exterior property maintenance: Exteriors of buildings, garages and sheds must be kept in good repair by owners. That includes painting, fixing holes and maintaining roofs.

Municipal Code Chapter 24, Section 101

Business operations and auto repair in residential areas: Most business operations are not allowed in neighborhoods zoned for single family residences. Major auto repair, even by the owner, is also a code violation.

Municipal Code Chapter 59, Section 6400

Inoperable vehicles: All vehicles kept at residential property, even parked on the driveway, must be in running and driveable condition. A vehicle must have two or more problems, such as an expired tag *and* a flat tire, to be in violation.

Municipal Code Chapter 35, Section 37

Junk and debris: Junk, trash and items designed for use in the house – sofas and washing machines, for example – cannot be stored or left outside. The City can clean up the property and bill the owner.

Municipal Code Chapter 35, Section 103

Yard parking: Parking vehicles anywhere but in a proper driveway – including on grass beside the house or in the back yard – violates the zoning code.

Municipal Code Chapter 59, Section 6910

Garage sales: Garage sales are limited to two a year per address. Permits are required. This ordinance is meant to distinguish between a garage sale and an ongoing flea market.

Municipal Code Chapter 22, Section 2

Signs: Signs are not allowed on utility poles, traffic sign poles or anywhere in the City's street right of way, including medians.

Municipal Code Chapter 3, Section 6

Bulky waste: The earliest bulky waste can be put at the curb for collection is three days before the pickup date.

Municipal Code Chapter 49, Section 25

Big Blue: Put Big Blue at the curb after 7 p.m. the day before collection. Big Blues must be wheeled back to the house no later than 8 p.m. the day after collection.

Municipal Code Chapter 49, Section 45