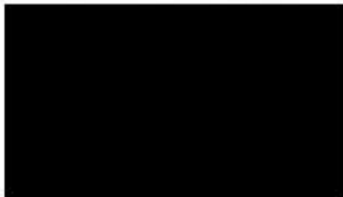

The Villages of Woodland Springs Homeowners Association, Inc.

March 30, 2009



The Villages of Woodland Springs Homeowners Association is responsible for handling all business relating to the Woodland Springs community, including but not limited to the approval of an annual budget, the review of architectural modification requests, inspecting the common areas, supervising the various association contracts and the enforcement of deed and use restrictions. The Board of Directors, management and various Committees must handle all association business in the best interests of the association as a whole and not in the best interests of any one specific area, group of individuals or even one individual homeowner.

Due to the numerous complaints you have reported, the association spent a great deal of time investigating these complaints, sending letters to other Woodland Springs homeowners, answering calls and email messages from the homeowners and discussing these various situations at Advisory Committee meetings, with the Board of Directors and in the management office. Most of these complaints were determined to be unfounded. This is not a productive use of the association's time.

Consequently, the association will no longer accept email messages or telephone calls from you reporting violations in the neighborhood. The Board of Directors has instructed the association to respond only to complaints submitted in writing and sent via the United States Postal Service. All formal association communication is done via first class or certified mail; telephone calls and email messages are handled by the management, the Advisory Group, various Committees and the Board of Directors as a convenience to homeowners. The many unfounded complaints you have reported by telephone and via email can no longer be answered or responded to as these take away valuable time the association needs to handle legitimate association business.

This is effective immediately; please understand that all telephone calls and email messages you send to the association's management or volunteers will not be answered. Please forward all correspondence to the mailing address included at the top of this letter.

Respectfully,

A handwritten signature in blue ink that reads "Anita Maxwell".

Anita Maxwell,
Community Manager