

NEWS RELEASE March 5, 2009 Media Contact:
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Residents Warned To Be Wary of Persons Posing as Water Department Employees

FORT WORTH, Texas – The city of Fort Worth Water Department advises residents to be suspicious of individuals posing as Water Department employees or contractors to gain access to their homes. The department recently received a complaint of a man who tried to gain access by indicating there was a water quality problem and he needed to take a sample from inside the home.

The incident occurred Friday in far north Fort Worth, and there was no water quality problem.

Customers should be aware that water department employees rarely need access to a resident's home, unless the resident initiates the complaint with the department. Residents who are approached by anyone indicating they represent the city should ask to see photo identification. All water field employees drive marked vehicles, wear uniforms, and carry a city-issued photo identification badge.

Individuals falsely claiming to be city employees are committing fraud. Residents should call (817) 335-4222 immediately to report the incident to the Fort Worth Police Department.

The Water Department would also like to be called at 817-392-4477 to be made aware of these occurrences.

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