A Publication for the Residents of Phoenix

July 2007

notes

Seamless Service Directory & Information

This guide should assist you in getting answers to your questions and action on problems regarding city service. Keep it by your telephone for use year round

All numbers are in 602 area code unless indicated

Abandoned Vehicles
Private Property 262-7844
Streets, Alleys 262-6151
Airport (Sky Harbor International)
Paging 273-3455
Parking 273-4545
Alley
Repair or Grading, Hazards, Permit for Dust Proofing 262-6441
Trash in Alley 262-7251
Animals
Barking Dogs 262-6466
Dead Animal 262-6791
Dog Licenses (Maricopa County) 506-7387
Horses-Lot Too Small 262-7844
Rabies (Maricopa County) 506-7387
Annexations 262-6837
Arson
Report arson-caused fires 26-ARSON, 262-6774
Arts and Culture Office 262-4637
Auctions
City Surplus Vehicles & Equipment 534-0828
Police 252-4842
Budget and Research 262-4800
Building Inspection and Permits
(See Construction Permits)
Buildings, Unsafe
To Report Vacant/Occupied Commercial/Residential 262-7844
Zoning & Enforcement 262-7844
Business Development Programs 262-5040
Business Customer Service Center 534-2000
Bus Service
ADA Certification 495-5777
Dial-A-Ride 253-4000
Discount Fare Certification (youths 6-18, seniors 65 and older, and persons with disabilities) 261-8506
Ride Share 262-7433
Route & Schedule Information 253-5000
Cable TV
If problems aren't resolved by cable companies 495-0102
City Clerk 262-6811
City Council 262-7029
Mayor Phil Gordon 262-7111
District 1 Dave Siebert 262-7444
District 2 Peggy Neely 262-7445
District 3 Peggy Bilsten 262-7441
District 4 Tom Simplot 262-7447
District 5 Claude Mattox 262-7446
District 6 Greg Stanton 262-7491
District 7 Doug Lingner 262-7492
District 8 Michael Johnson 262-7493
City Court (See Municipal Court)
City Manager 262-6941
City Prosecutor 262-6461
Commercial Site Information 495-0302
Community & Economic Development Programs 262-5040
Construction Noise
General Information 495-0540
Construction Permits
On Private Property 262-7884
On Right of Way 262-6551
Convention Center 262-6225
Box Office 262-7272
County (See Maricopa County)
Damage Claim Against the City 262-5054
Development Services 262-7811
Dial-a-Ride 253-4000
Disabled Services (Special Populations)
City of Phoenix Relay TTY 534-5500
Equal Opportunity TTY 534-1557
Library TTY 254-8205
Parks TTY 262-6713
Personnel TTY 261-8687
Recreation 262-4543
Recreation TTY 534-2491
Discrimination Complaints 262-7486
Drainage
Clogged Street Drain 262-6441
Drainage Plan Review Project Engineering 495-0258
Flood Plain Management 262-4960
Dust
From Construction Activity . . . . . 506-6616 (Maricopa County Health Dept., Air Pollution Control)
From Parking Lot 262-7844
From Right of Way Construction 262-7844
From Vehicle on Vacant Lot, Illegal Alley Traffic 262-6151
Education Programs 495-0314
Elections – City of Phoenix 262-6837

Maricopa County 506-1511
Employment
City Job Information
(recorded message) 534-5627
City Personnel Dept. General Information . . . 262-6277
Discrimination 262-7486
Police and Fire 534-5627
Workforce Connection
One Stop Career Centers 262-6776
Environmental Programs Office 256-5669
Equal Opportunity 262-7716
Business Certification 262-6790
Cultural Diversity 261-8550
Discrimination Complaints
(employment, fair housing,
public accommodations) 262-7486
Supplier and Contractor Compliance 495-0887
Women's Issues 261-8242
Family Advocacy Center 534-2120
Fences
Complaints 262-7844
Permits 262-7884
Film Office 262-4850
Fires To Report Fires 9-1-1
Fire Prevention 262-6771
Fire Department Ambulance
Billing Information 261-8414
Flood Information
Flood Plain Management
(zones) 262-4960
Within City Limits 262-6441
Garbage Collection 262-7251
Graffiti on Public Art 262-4637
Graffiti Reward Hotline 262-7327
Graffiti Busters 495-7014
Graffiti in Parks 261-8606
Grant Coordinator 262-1833
Head Start 262-4040
Historic Preservation 261-8699
Home Maintenance Training Classes
(Homeward Bound) 495-0700
Household Hazardous Waste
General Information 262-7251
Police (ammunition, war souvenirs) 262-1160
Housing
Assistance for Low Income 534-2142
Discrimination 262-7486
Public Housing 534-2142
Rehabilitation 495-0700
House Number Information
Development Services Department 262-6551
Human Services
Community Services Division 262-4520
Education Division 262-4040
Family Services Centers:
4732 S. Central Ave. 534-4732
1250 S. Seventh Ave. 534-1250
914 W. Hatcher Road 495-5229
3454 N. 51st Ave. 262-6510
Management Services Division 262-6666
Senior Services Division 262-7379
Utility Assistance 262-4520
Youth Services Division 534-6806
Illegal Dumping 262-7251
Illegal Dumping (Washes) 262-6441
Information
City Switchboard 262-6011
Internet . . . . . phoenix.gov
Landlord/Tenant
Counseling 262-7210
Landfills 262-7251
Libraries
Burton Barr Central Library
1221 N. Central Ave. 262-4636
Acacia Branch
750 E. Townley Ave. 262-4636
Century Branch
1750 E. Highland Ave. 262-4636
Cesar Chavez Branch
3635 W. Baseline Road 262-4636
Cholla Branch
10050 Metro Pkwy. East 262-4636
Desert Broom Branch
29710 N. Cave Creek 262-4636
Desert Sage Branch
7602 W. Encanto Blvd. 262-4636
Harmon Branch
411 W. Yavapai St. 262-4636
Ironwood Branch
4333 E. Chandler Blvd. 262-4636
Juniper Branch
1825 W. Union Hills Drive 262-4636
Mesquite Branch
4525 Paradise Village Pkwy. North 262-4636
Ocotillo Branch
102 W. Southern Ave. 262-4636
Palo Verde Branch
4402 N. 51st Ave. 262-4636
Saguaro Branch
2808 N. 46th St. 262-4636
Yucca Branch
5648 N.15th Ave. 262-4636
Overdue Books 534-6666
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Games, Theatre, Videocenter 262-4638
Liquor Permits, Bingo Licenses 262-4638
For Private Citizens at
Park Facilities 262-6861
Privilege (Sales) Tax Licenses 262-6785
(including annual license fee information)
Regulatory Licenses:
Auctions, Massage,
Second Hand 262-4638
Sidewalk Vending (downtown) 262-7676
Street & Mobile Vendors 262-4638
Lot Splits 261-8235
Maricopa County Government
Information 506-3011
Mayor 262-7111
Municipal Court
Arraignment Information 262-6421
General Information 262-6421
Jury Information 534-9931
Orders of Protection/Injunctions
Against Harassment/Vicious
Animals 262-7120
Neighborhood Services Department
General Information 262-7344
Neighborhood Association Listing 495-0113
Neighborhood Economic Development . . . 495-5249
Neighborhood Preservation and
Zoning Enforcement 262-7844
Odor-Industrial and Commercial
(Maricopa County Health Dept.) 506-6616
Orpheum Theatre 262-7272
Parking Tickets 262-6785
Parks and Recreation 262-6861
Community Centers and Recreation 262-6862
(See Human Services for other centers)
Aquatics 534-7946

At Risk Youth 262-7370
North Mountain Parks
(group reservations) 262-6696
Papago Park
(group reservations) 256-3220
South Mountain
(group reservations) 495-0222
Golf Courses
(general information) 262-6861
Aguila. 237-9601
Cave Creek. 866-8076
Encanto (18 hole) 253-3963
Encanto (9 hole) 262-6870
Maryvale 623-846-4022
Palo Verde 249-9930
Papago. 275-8428
Park Rangers. 262-7275
Parks - Night Emergency 262-6386
Parks -
Listed under "Phoenix City Government"
in your telephone directory
Phoenix Center for the Arts
1202 N. Third St. 262-4627
Phoenix Urban Forestry
(tree planting). 495-3763
Pueblo Grande Museum
and Cultural Park
4619 E. Washington St. 495-0901
Recreation Program
Information 262-6861
Shemer Art Center & Museum
5005 E. Camelback Road 262-4727
Special Populations (see Disabled Services)
Swimming Pools (seasonal) –
Listed under "Phoenix City Government"
in your telephone directory
Team Sports 262-6483
Tennis Centers
6330 N. 21st Ave.. 249-3712
1104 E. Grovers Ave. 534-2500
Phoenix 11 261-8937
Phoenix Clean and Beautiful. 262-4820
Phoenix Sister Cities Commission. 534-3751
Planning 262-6882
Police
Blockwatch 495-2419
Community Relations 262-7331
Crime-Free Multi-Housing Program 495-6897
Explorers Program 262-7336
Fingerprinting (public) 534-5024
G.R.E.A.T. Program 495-0431
Gang Hotline 534-4264
General Information 262-7626
General Investigations (assaults,
violent crimes, homicide, robbery,
auto theft) 262-6141
Impounded Property 261-8371
Liquor Establishment Complaints 438-6625
Museum 534-7278
Police Chief's Office 262-7626
Police Precincts
Cactus Park 495-5009
Central City 495-5005
Desert Horizon 495-5006
Maryvale. 495-5008
South Mountain 495-5004
Squaw Peak 495-5007
Prisoner Booking Information 256-0322
Professional Standards Bureau
(complaints, commendations) 262-4580
Records Information for public
(accident reports, police
reports statistics). 534-1127
Reporting crime to police
Emergencies 9-1-1
Non-emergencies 262-6151
Reserves Program 534-9000
Silent Witness 480-948-6377
or. 1-800-343-TIPS
Traffic Enforcement Information
North 495-5001
South 495-5003
Traffic Safety Complaints,
Neighborhoods. 534-7733
Vehicle Impounds 262-7905
Vehicle Permits (Overdimensional,
overweight vehicles) 262-6099
Potholes 262-6441
Private Property
Legal Descriptions. 262-6878
Ownership Information 262-6878
Right-of-Way Widths and
Lot Dimensions. 262-6878
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Dial-a-Ride 253-4000
Light Rail Information 254-7245
Ride Share. 262-7433
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Purchasing
Prospective City Suppliers 262-7181
Real Estate Division 262-6267
Recycling. 262-7251
Redevelopment Programs 262-5040
Renter/Landlord Counseling 262-7210
Ridesharing. 262-7433
Senior Services
Reserve-A-Ride Dispatch 262-6980
or 262-7882
Reserve-A-Ride Registration
& information 262-1871
Reserve-A-Ride Reservations 262-4501
Senior Centers, Senior Companion
and Counseling for Elderly
programs 262-7379
Sewers (Sanitary)
Clogged sanitary sewers
Weekdays, 6 a.m. to 4:30 p.m. 262-6691
Nights, weekends, holidays 261-8000
Sanitary Sewer Improvement Districts. . . 262-6284
Sewer Tap Application 262-6551
Sewer Billing Information. 262-6251
Sidewalks
Information. 262-6284
Signs
Regulation and Permits 495-0301
Sign Violation Hotline 534-7100
Social Problems
(Emergency Food, Clothing,
Transportation or Counseling;
see Human Services) 262-6666
Solid Waste and Trash Service 262-7251
Special Assessment Payments. 262-6876
State of Arizona Government. 542-4900
Storm Drains, Lines
Clogged 262-6441
Illegal Dumping. 256-3190
Information. 256-3190
Information, Spanish. 495-0334
Storm Flooding – Streets and Alleys
Weekdays, 7 a.m. to 5 p.m. 262-6441

Nights, weekends, holidays 262-6011
Street Lighting Installation, Repairs, Maintenance 495-5125
Streets
Abandonment of Alleys 256-3487
Bad Barricading Hot Line 262-6000
Block Party Permit 495-0242
General Repair or Grading 262-6441
Improvement District (local streets) 262-6284
Request for Closure 262-6235
Request for Marking Streets and Crosswalks 262-4659
Street Hump Program 495-0242
Street Sweeping (including glass, accident debris) 262-6441
Visibility Blocked at Intersection 262-4659
Symphony Hall Box Office 262-7272
Taxes
Property Taxes (County) 506-8511
Tax & License Information Line 262-6785
Tenant (Renter) Information 262-7210
Traffic and Parking Problems 262-4659
Traffic Court – Civil & Criminal cases 262-6421
Traffic Safety Coordination 534-1623
Traffic Signals
Request for Installation 262-4659
Report of Damage or Malfunction (24 hours) 262-6021
Traffic Signs
Installation, Damage Report 262-4659
Downed Stop Signs 262-6449
Trees Maintained by City only
Trimming, Removal or Permit for Planting in Right Of Way 262-6501
Vehicle Emissions Hotline 470-4646
Volunteering
Boards and Commissions 262-7111
Fire Cadets 534-4488
Head Start Program 262-4040
Human Services 261-8806
Libraries 534-6623
Mountain Parks 495-5078
Municipal Volunteer Program 534-1687
Parks/Recreation 262-6862
Police Reserves Program 534-9000
Senior Companion 256-3353
Senior Services 262-7379
Voter Registration
Maricopa County 506-1511
Water
Emergency (nights, weekends, holidays) . . 261-8000
8 a.m. - 5 p.m., Monday through Friday
New Accounts, Turn-offs 262-6251
Pressure or Quality 262-6251
Water Bills (past & current) 262-6251
Water Conservation 256-3370
Water in Streets/Irrigation Flooding 262-6251
Water Leaks, Broken Hydrants & Water Mains 262-6251
Water Meters 262-6551
Water Safety Hotline 495-5555
Youth Programs
Library 262-6625
Parks and Recreation 262-7370
Youth & Education 495-0314
Zoning
Rezoning Applications 262-7131
Variances and Use Permits 262-7131
Violation Complaints 262-7844

EMERGENCY NUMBERS
(24-hour service)

Police, Fire, Medical Emergency 9-1-1
Accident Cleanup 262-6441
Crime Stop (Police) 262-6151
Gas Leaks - Southwest Gas.....271-4277
Information (City Switchboard) 262-6011
Parks Night Emergency 262-6386
Police (Crime Stop) 262-6151
Police (General Information).....262-7626
Poison Control 253-3334
or 1-800-222-1222
Power Outages
APS 371-7171
SRP 236-8811
Sewers (Sanitary) Clogged
Weekdays 6 a.m. - 4:30 p.m. 262-6691
Nights, weekends, holidays 261-8000
Sewers (Storm) Clogged 262-6441
Snake Removal 480-894-1625
Traffic Signals, Malfunctioning.....262-6021
Water Leaks, Broken Hydrants & Water Mains Emergency.....261-8000
Water Safety Hotline.....495-5555



Phoenix City Council

Mayor Phil Gordon	602-262-7111
Dave Siebert, Vice Mayor & District 1	602-262-7444
Peggy Neely, District 2	602-262-7445
Peggy Bilsten, District 3	602-262-7441
Tom Simplot, District 4	602-262-7447
Claude Mattox, District 5	602-262-7446
Greg Stanton, District 6	602-262-7491
Doug Lingner, District 7	602-262-7492
Michael Johnson, District 8	602-262-7493

Garbage/Trash Service	602-262-7251
Landfill/Disposal Information	602-262-7251
Recycling	602-262-7251
Water/Wastewater	602-262-6251

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