



OUR COMMITMENT, TO YOU, OUR NEIGHBORS

Garbage

tip 1 **Bag all garbage before putting it in the roll out cart.**
Loose garbage can scatter during the collection process and litter neighborhood streets. To ensure collection efficiency, crews are not authorized to leave their truck to collect debris that scatters.

tip 2 **Do not overfill roll out cart.**
Overfilled carts can cause spillage during the collection process and litter neighborhood streets. To ensure collection efficiency, crews are not authorized to leave their truck to collect debris that scatters.

tip 3 **Place the roll out cart more than 3 feet away from other items, and within 2 feet of the curb.**
Items around the cart prevent the collection arm from reaching the cart during collection, and can cause property damage. Objects such as cars completely block the cart during the collection process. To ensure collection efficiency, crews are not authorized to leave their truck to move carts that are not placed in the proper position.

Recycling

The City of Charlotte accepts cardboard, magazines, catalogues, telephone books, newspaper, mixed paper, junk mail, glass, plastics 1 and 2, and gift wrap.

tip 1 **Rinse or wipe out remaining liquid and food.**
Any residue left in containers prevents the item from being recycled and collected.

tip 2 **Cut, not fold, cardboard into pieces no larger than 3 feet x 3 feet.**
Boxes larger than 3 feet X 3 feet can damage collection vehicles. Boxes not prepared, properly will not be collected.

Yard waste

tip 1 **Cut limbs, logs, and brush to no more than 5 feet in length and 4 inches in diameter.**
Limbs that are too long or thick can cause damage to equipment or injury to staff.

tip 2 **Separate yard waste into piles small enough for one person to handle.**
Yard waste piles should be at maximum 4 feet high and should weigh no more than 75 pounds. Piles that are too big slow the collection process, causing missed collections and potential injury to staff.

tip 3 **Place leaves and grass clippings in untied plastic bags or uncovered trash cans.**
Open bags or containers allow drivers to identify contaminated or hazardous materials; and it slows decomposition that causes odor.

tip 4 **Do not place yard waste in the roll out cart.**
North Carolina prohibits yard waste disposal at the landfill. Yard waste found at the landfill can result in substantial fines for Solid Waste Services, which can increase overall collection costs.

Bulky-items

tip 1 **Call 311 or log on to <http://curbit.charmeck.org> to schedule a pick up.**
Solid Waste Services will not collect items that are not scheduled. Unscheduled items left at the curb can be unsafe, and make neighborhood streets less attractive.

tip 2 **Place bulky-items at the curb only one day prior to collection.**
Items placed at the curb more than 24 hours prior to collection are a violation of the City ordinance. Violations of City ordinances can result in fines.