

August 2008

## Code Enforcement Violations Just One Click Away

Hillsborough County residents are now just one click away from tracking Code Enforcement cases. By logging onto www.hillsboroughcounty.org/hcce and then clicking on the "Online Services" link on the left side of the page, residents can stay in-the-know on the status of code violations in their community.



This new online service can be used to search case information by case number, parcel number, address or owner's name. Available information includes all of the above, in addition to current case status, violations

cited if any, and the dates of visits made to the property.

In fiscal year 2007, Hillsborough County Code Enforcement opened more than 14,000 new Code Enforcement cases and performed more than 40,000 inspections. This new online service provides a snapshot of past and present cases and allows residents to verify if a perceived community nuisance has been reported.

Residents who do not have access to a computer may still contact the Code Enforcement Department to check on code inspections by calling the Code Enforcement Department at (813) 274-6600.

### Q How do I report a problem if it has not yet been reported?

Reporting problems can be done in several ways including:

 Logging on to www.hillsboroughcounty.org/hcce and then clicking on the "Online Services" link on the left side of the page.

- Calling (813) 274-6600 during normal business hours
- Calling (813) 272-5900 seven days a week from 7:30 a.m. - 11:00 p.m.
- Visiting 10119 Windhorst Rd., Tampa, FL 33619, or
- Visiting 410 S.E. 30th St., Ruskin, FL 33570

#### Q Can I remain anonymous when registering a complaint?

Yes. Hillsborough County does not require that you provide any personal identifying information when registering your complaint. It should be noted that any information that is provided to the department, including names, phone numbers or email addresses are subject to the Public Record Laws of the State of Florida and must be provided to anyone who requests the information. If you wish to remain completely anonymous, do not provide any of this information to the department when registering the complaint.

# Q What do I do if I've received a notice of violation from Code Enforcement?

If you have any questions about what is required of you to achieve compliance with Hillsborough County's Code, contact the investigator assigned to your case. The investigator's name and contact information is listed at the bottom of the notice you received. The goal of Code Enforcement is to preserve the quality and value of public and private property and maintain a high standard of living by eliminating conditions that threaten the life, health, safety and general welfare of the public. The department recognizes that this goal is most effectively achieved through the education of, and cooperation with, the citizens of Hillsborough County.

#### CODE ENFORCEMENT TIP OF THE MONTH

A monthly e-newsletter by the
Hillsborough County Code Enforcement.
Suggest topics and send comments to Kemly Green at greenkj@hillsboroughcounty.org

